

Arab
Bank
Australia
Limited



abal.mobile

Technology created for
everyday use on the go.

Welcome to
abal banking

About abal.mobile

abal.mobile offers iPhone and Android users convenient and flexible access to online banking wherever they are.

Features & Benefits

- Available to iPhone and Android users
- Secure access to your accounts 24 hours a day, seven days a week
- Login securely using four digit PIN or Touch ID/Face ID
- View your account balances and account details
- Change your account nickname
- Change the order of your accounts
- Easily share your details of a payment made via messaging or an email App of your choice
- Tap a transaction to see more robust details
- Filter and search transactions by date, type, amounts or word
- Transfer funds between your linked Arab Bank Australia accounts
- Add new payees and billers
- Transfer funds to existing payees
- Pay your bills to existing billers using BPAY® Payments
- View your BPAY® Payments and Transfer History
- View Statement History and Edit statement preferences
- Manage card status
- View accounts without login in via Balance Peek

Added Security

Your security and privacy is our priority and is protected by the same high security standards used throughout the Australian banking industry

How to access internet banking on your mobile phone

Prior to downloading abal.mobile, you will need to register for our internet banking service, abal.online.

Please visit arabbank.com.au or freecall 1800 272 222 for more information.

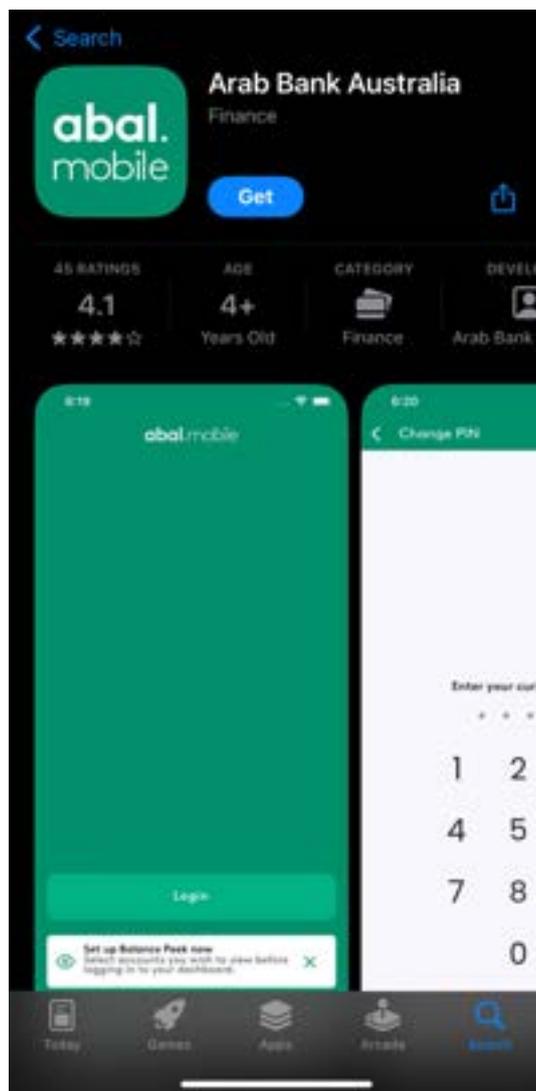
How to download abal.mobile

Here is a step by step guide to assist you in downloading the abal.mobile application for Apple iPhone and Android users:

Apple iPhone Users

Step 1:

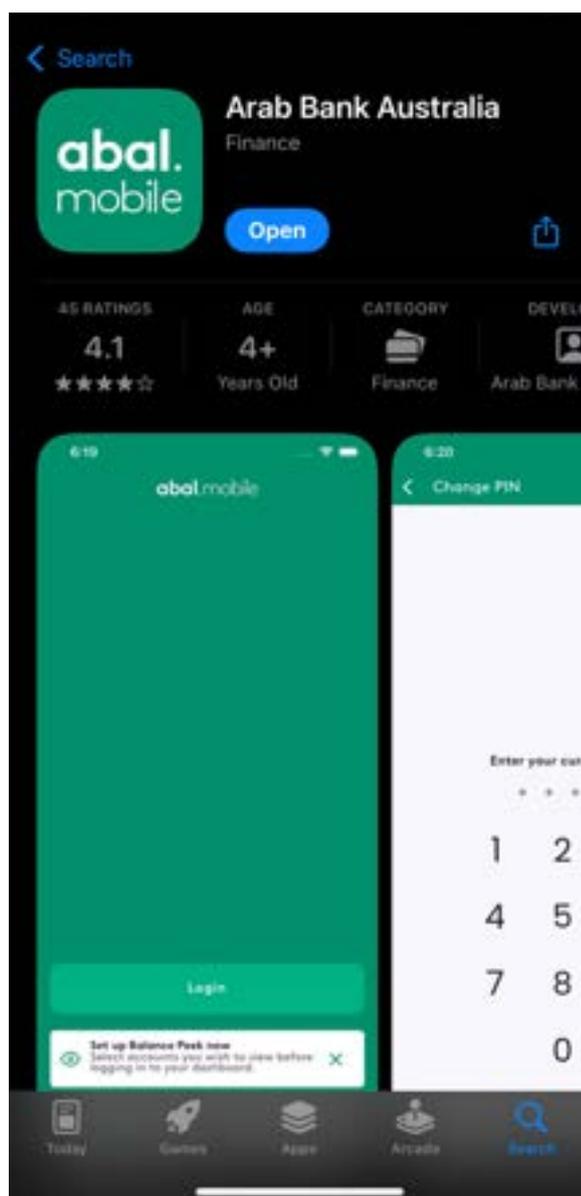
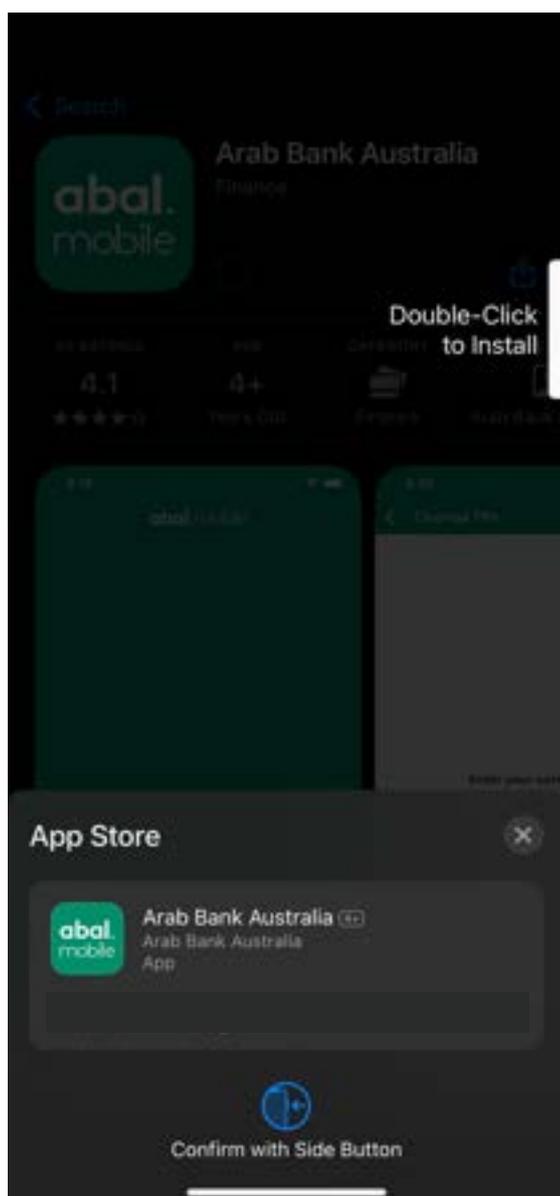
Open your App Store Application and in the search option, type Arab Bank Australia. Once this text is entered you will see the abal.mobile icon appear. Select the option 'Get' in order to download abal.mobile application.



Apple iPhone Users (continued)

Step 2:

Double click the Install button to download abal.mobile. You will then be prompted to sign in with your Apple ID password.



Apple iPhone Users (continued)

Step 3:

You will then be required to click on the abal.mobile application in your home screen, click through our screens informing you of our new features until you get to the registration screen. Please ensure you have your Internet Banking ID and password handy.



**Welcome to the new abal.mobile
look and feel**

Our Team have created a fresh, new and improved
design for a user friendly experience.



Skip



Apple iPhone Users (continued)

Step 4:

You will be prompted with a welcome screen and you will be required to input your User ID and Password and a security process will follow, you will receive an sms authentication code, please follow the prompts.

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abal.mobile



Customer number



Password



Security Code

You should receive a security code SMS shortly. Please type the code you receive into the input above

Sign In

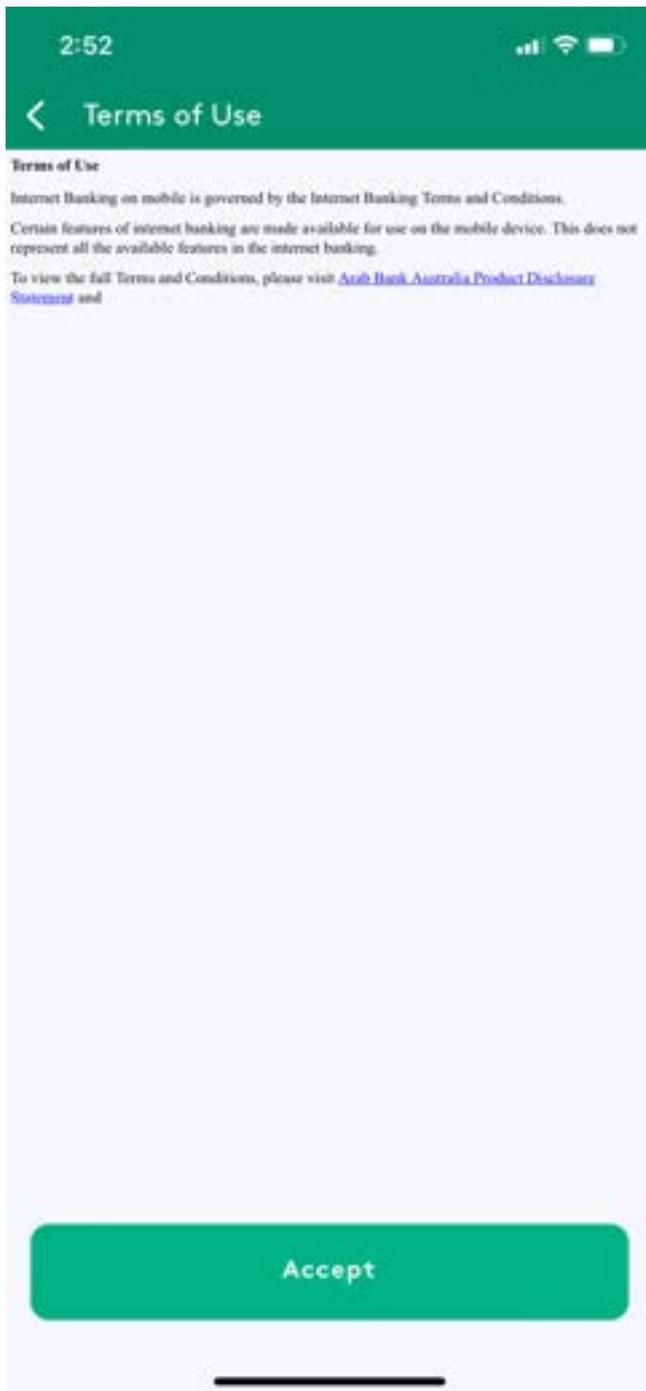
Resend SMS

Continue

Apple iPhone Users (continued)

Step 5:

Once complete, you will need to accept the Terms of Use



Apple iPhone Users (continued)

Step 6:

Once you enter your User ID and password, the left screen will appear to request to Setup your PIN (Personal Identification Number) and request to confirm the PIN you have set up.

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Setup your PIN

• • • •

1	2	3
4	5	6
7	8	9
0	⌫	

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Confirm your PIN

● ● ● •

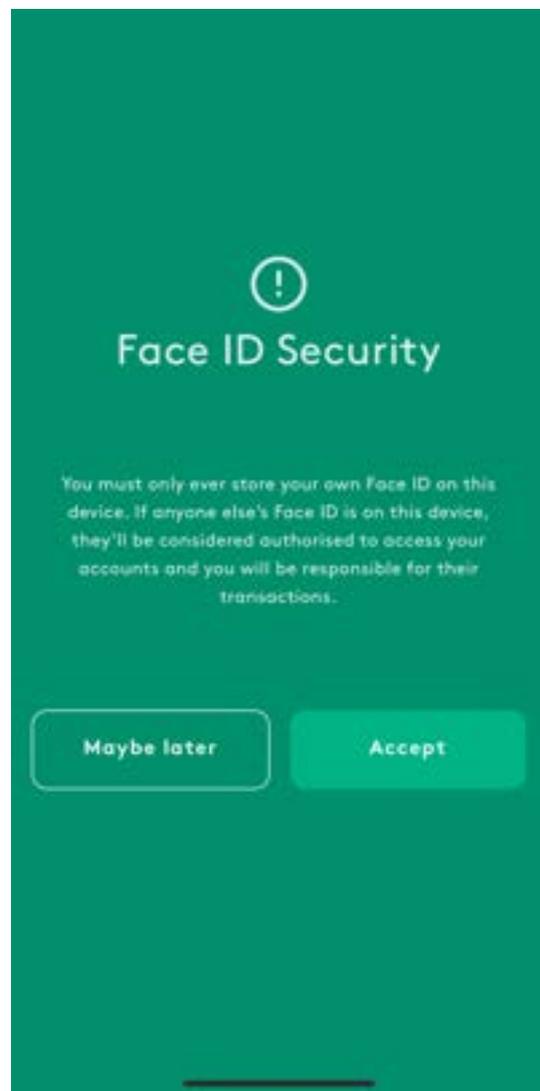
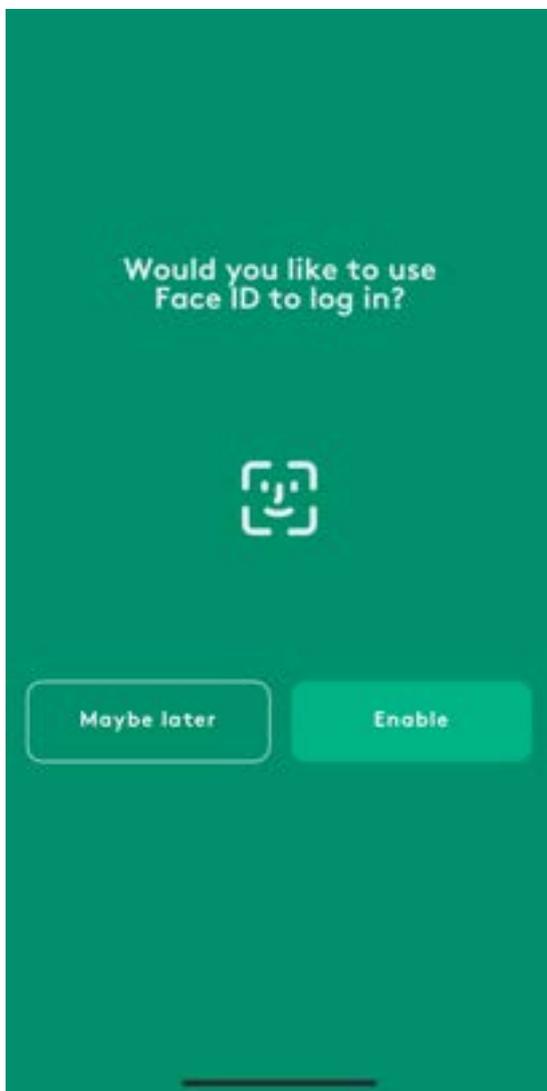
1	2	3
4	5	6
7	8	9
0	⌫	

Apple iPhone Users (continued)

Step 7:

Select the 'Yes' option to proceed with setting up Face ID. You are required to then accept the Face ID security.

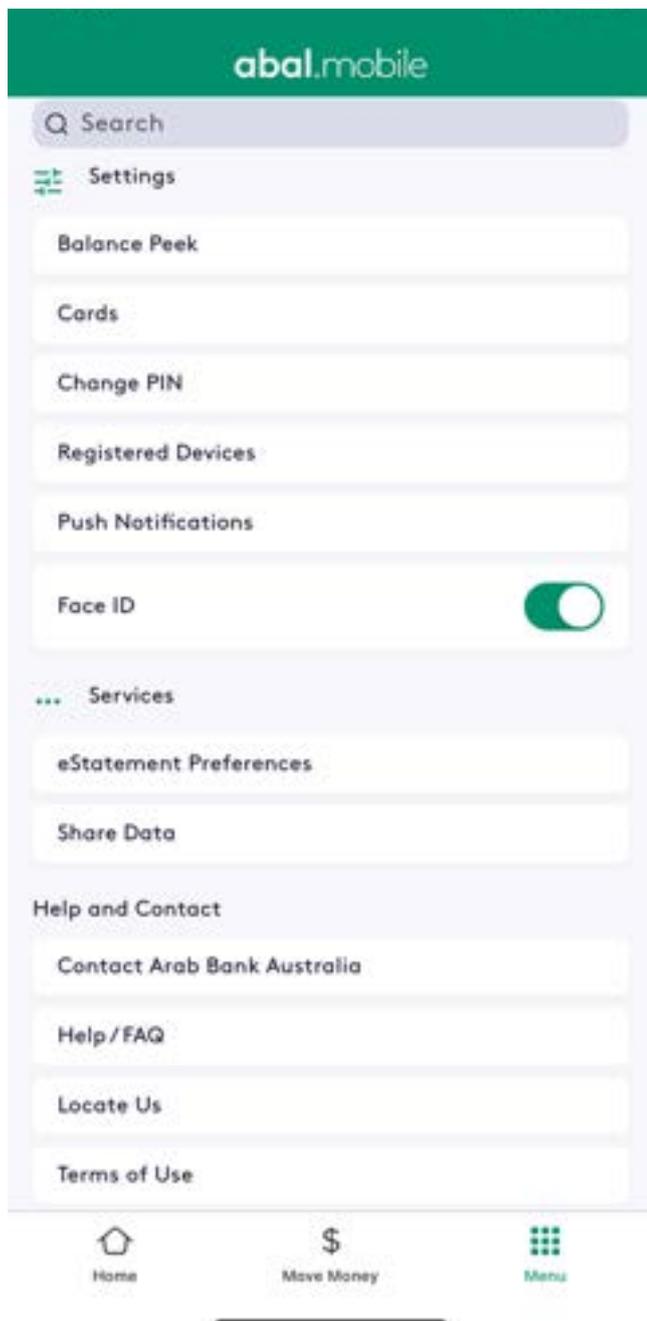
Once completed, you will be automatically prompted to set up Face ID, available on iOS devices only. Should you wish to use the Face ID feature, please see the following steps to set up your Face ID to securely log in to abal.mobile. If you choose not to use Face ID, you may still sign on to the app with the PIN.



Apple iPhone Users (continued)

Step 8:

Our new abal.mobile application home page will appear. You have now set up abal.mobile on your Apple device.



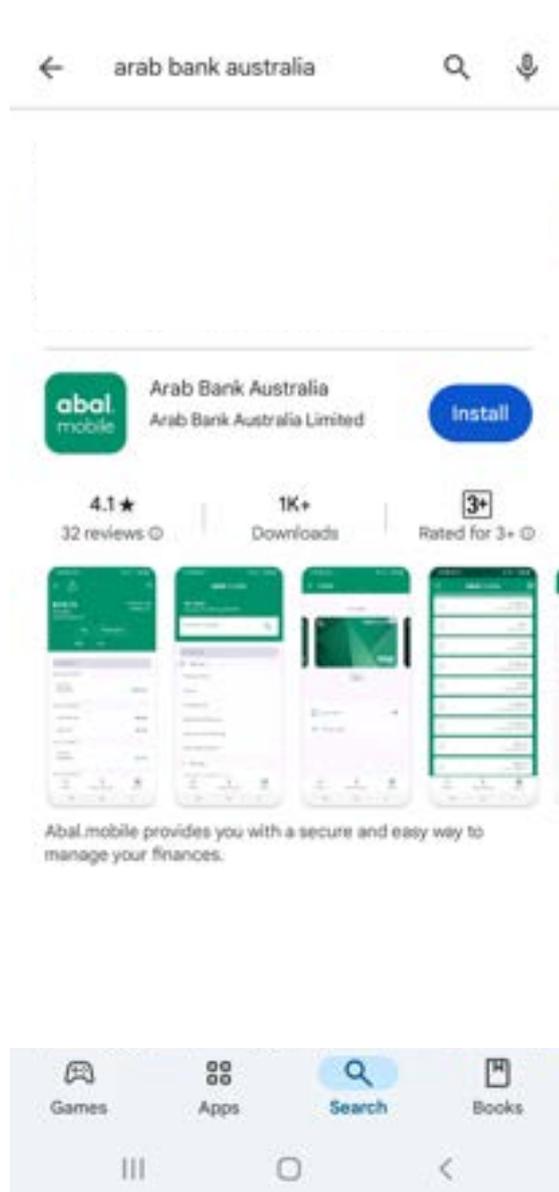
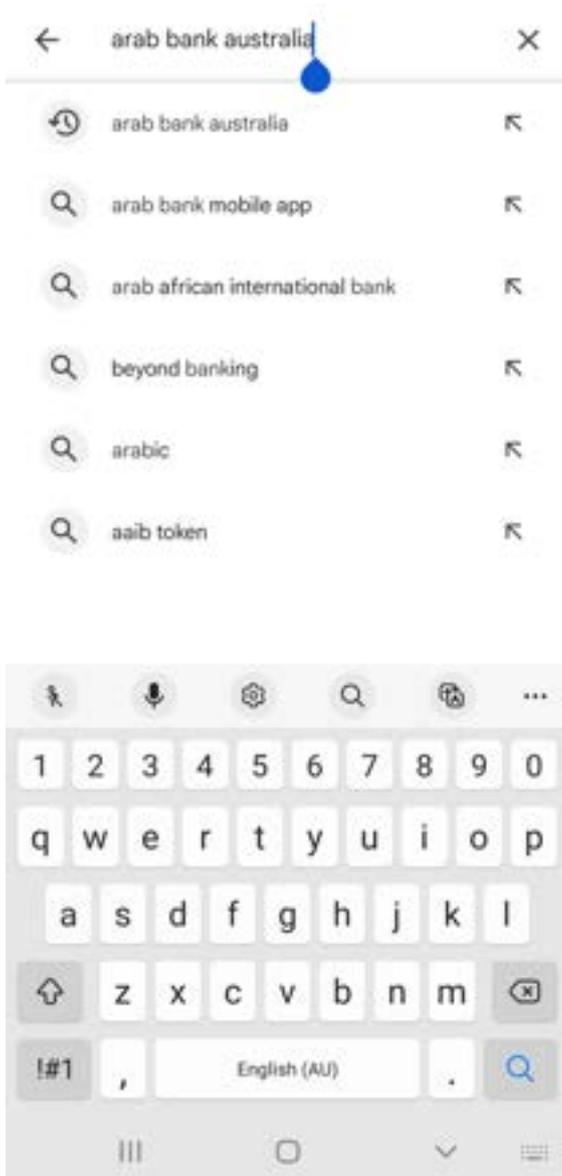
Android Users

Step 1:

Open the Google Play Store application and in the search bar, type Arab Bank Australia. Once this text is entered you will see the abal.mobile icon appear

Step 2:

Select the Install button to download abal.mobile



Android Users (continued)

Step 3:

You will then need to open the abal.mobile application. Please ensure you have your Internet Banking ID and password handy.

The logo for abal.mobile, with 'abal.' in a bold, dark green font and '.mobile' in a lighter green font.

Customer number



Password

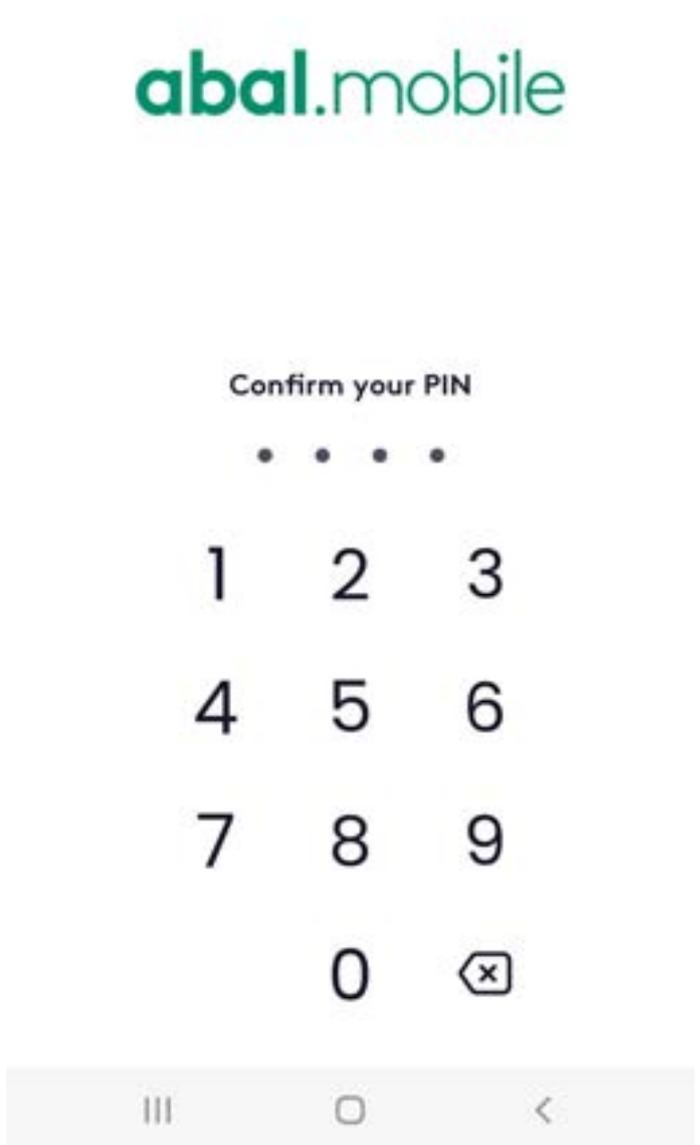
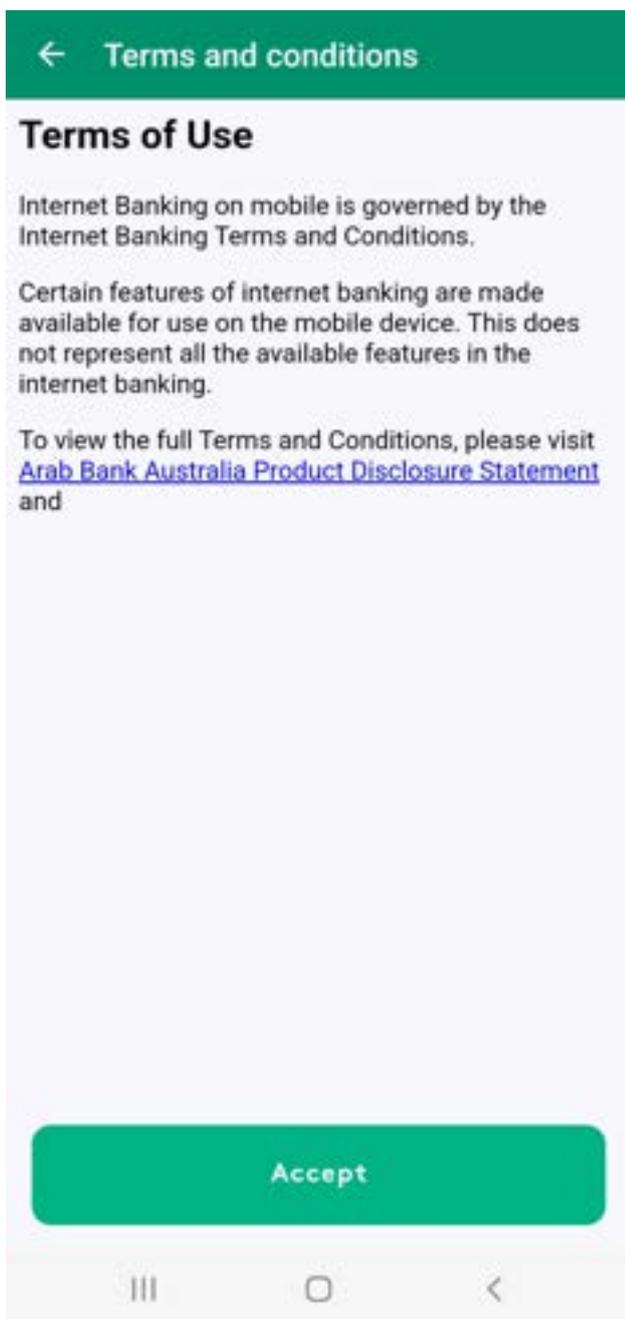
Sign In



Android Users (continued)

Step 4:

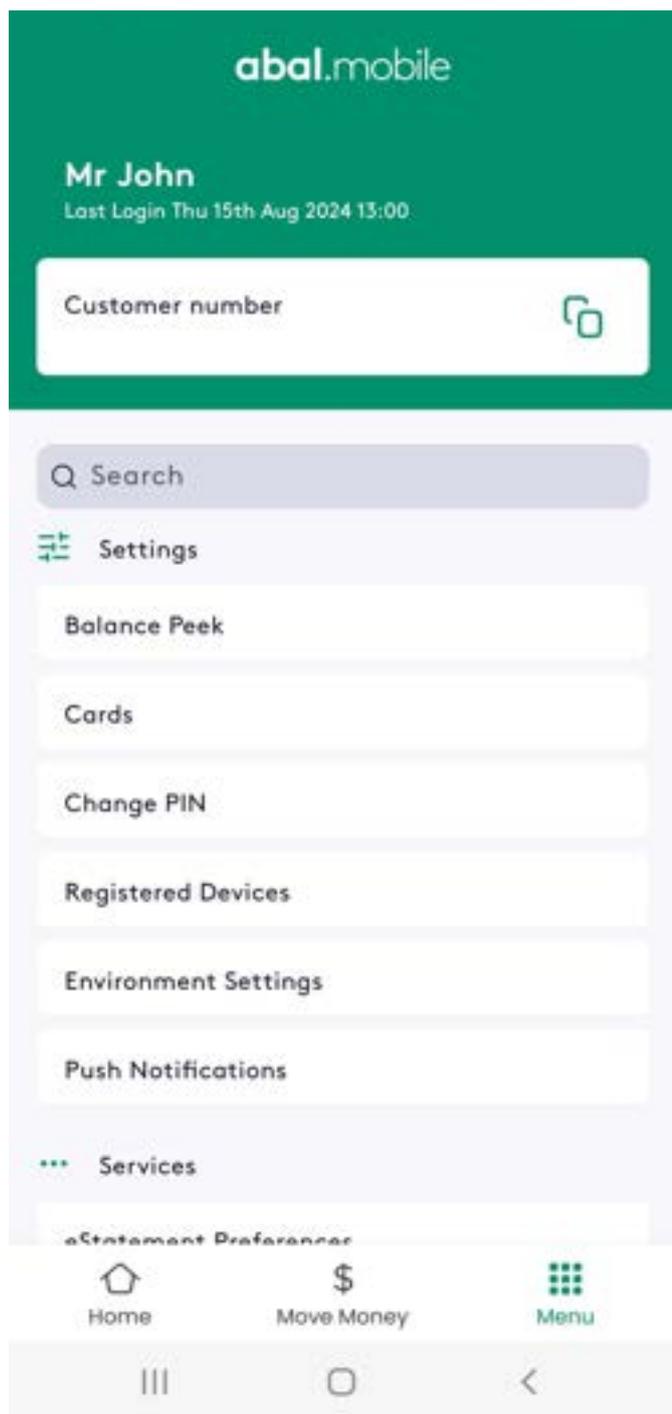
Once complete you will need to accept the Terms of Use. Once you have accepted the Terms of Use, the screen will appear to setup and confirm your PIN.



Android Users (continued)

Step 5:

Our new abal.mobile application will appear. You have now set up abal.mobile on your Android device.



abal banking

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